

COLLECT YOUR SHARE OF 2 MILLION REWARDS POINTS

TERMS AND CONDITIONS



YOU COULD COLLECT YOUR SHARE OF 2 MILLION POINTS PLUS A CHANCE TO WIN 50,000 REWARDS POINTS WHEN YOU REDEEM AN ELIGIBLE IPHONE 16E OR SAMSUNG ULTRA 25 (PROMOTION)

The Promoter likes to reward its loyal customers. These Terms and Conditions set out the basis on which the Eligible Entrants could receive 10,000 Rewards Points for adding an Eligible Gift in to their Wish List and have a chance to win additional 50,000 Rewards Points for purchasing an Eligible Gift from their Wish List, during the Promotion Period. By participating in the Promotion, Eligible Entrants are deemed to have agreed to comply with these Terms and Conditions.

DEFINITIONS

Chosen Gift means the Eligible Gift chosen by the Eligible Entrant to satisfy the criteria in clause 5 to receive a Promotion Award.

Eligible Entrant is as referred to in clause 1 below.

Eligible Gift means the products set out in Schedule 1.

Major Prize means 50,000 Rewards Points.

Promotion Award means 10,000 Rewards Points.

Promoter means Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales, Australia.

Promotion Period means period commencing from 7:00am (AEST) 1 May 2025 and 11:59pm (AEST) on 31 October 2025.

Rewards Account means Eligible Entrant's membership with the applicable Rewards Program.

Rewards Points means Rheem Rewards points and/or Everhot Rewards points (as applicable) relevant to the respective Rewards Program.

Rewards Program means Rheem Rewards program and/or Everhot Rewards program (as applicable).

Terms and Conditions means these terms and conditions of the Promotion.

Website means www.rheemrewards.com.au or www.everhotrewards.com.au

Wish List means the wish list linked to each Eligible Entrant's Rewards Account.

ELIGIBILITY

- Entry into this Promotion is only open to the existing Rewards Account members who;
 - have a minimum Rewards Points balance of 50,000 as at 7:00am (AEST) on 1 May 2025; and
 - receive an invite from the Promoter to join the Promotion, via email on 1 May 2025. (together an "Eligible Entrant")
- Employees of the Promoter, its related bodies corporate (within the meaning of the Corporations Act 2001 (Cth)), and agencies associated with this Promotion, are ineligible to participate in this Promotion.

HOW TO ENTER

- To enter the Promotion, the Eligible Entrant must add an Eligible Gift into their Wish List during the Promotion Period and satisfy the Promotion Criteria set out below.

PROMOTION CRITERIA

- Subject to these Terms and Conditions including satisfying the criteria in clauses 5 and 6 (as applicable), Eligible Entrants have an opportunity to receive one Promotion Award and, those that do, could then gain an entry into the draw for a chance to win one of three Major Prizes.
- There are 200 Promotion Awards to be awarded and there is a limit of one Promotion Award per Eligible Entrant. To receive a Promotion Award:
 - an Eligible Entrant must be one of the first 200 Eligible Entrants to add an Eligible Gift to their Wish List and keep it in their Wish List for a minimum 4 continuous weeks during the Promotion Period.
- There are 3 Major Prizes to be won. Only Eligible Entrants who will receive a Promotion Award in accordance with clause 5 are eligible to enter this part of the Promotion, and there is a limit of one entry per Eligible Entrant into the Major Prize draw. To enter the Major Prize draw:
 - an Eligible Entrant who satisfied the criteria in clause 5 and will receive a Promotion Award must purchase the Chosen Gift from their Wish List during the Promotion Period. (The Chosen Gift must be fully paid during the Promotion Period, with at least 70% of its value being paid using Rewards Points, noting the number required are subject to change. On the date of your purchase please refer to the latest rewards catalogue on the Website to confirm the number of Rewards Points required. Details on paying the shortfall of Rewards Points can be obtained by contacting Rewards Program on 1300 909 545. To the extent permitted by law, the Chosen Gift cannot be returned or exchanged.)

- The Rewards Points for the Promotion Award and Major Prize will be credited to the applicable Rewards Accounts within four weeks after the Promotion Period ends.
- Any automated entries, fraudulent entries, or entries by persons using an alias, will be deemed invalid.
- The Promotion Award and Major Prize are non-transferable and cannot be exchanged for cash or any other benefits, except those available on the Rewards Program Website.
- The Promoter reserves the right, at any time, to disqualify an Eligible Entrant from taking part in the Promotion, including refrain from awarding the Rewards Points for the Promotion Award and Major Prize, if it considers that the Eligible Entrant has failed to comply with these Terms and Conditions.
- The Eligible Entrant must comply with the prevailing terms and conditions of the applicable Rewards Program during the Promotion Period.

MAJOR PRIZE DRAW AND NOTIFICATION OF WINNERS

- The Major Prize draw will be conducted at the premises of The Trustee for The Flow Marketing Unit Trust trading as Flow Marketing (ABN 85 808 793 145) 11 Lomandra Place, Coolool QLD 4573. The Promoter may draw additional reserve entries and record them in order, in case an invalid entry or ineligible entrant is drawn.
- The Major Prize draw will occur at 11.30am AEDT on 7 November 2025 and each of the first three Eligible Entrants drawn will win a Major Prize.
- All Major Prize winners will be notified by phone call or email within three business days of any draw and their name and postcode will appear on the Website for a period of 28 days.
- Subject to any directions from the applicable regulatory authorities, any Major Prize that remains unclaimed for a period of three months from the date the Major Prize winner is first notified will be forfeited by that Major Prize winner and will be redrawn on 9 February 2026 at 12 noon AEDT at the same premises as the original draw from the same pool of entries from which the Major Prize winner was drawn. The Major Prize winners of an unclaimed Major Prizes draw will be notified by email by 10 February 2026 and will have their name published on the Website for a period of 28 days. If a new winner does not claim their Major Prizes by seven days from notification, the Major Prize will be forfeited by the new winner and will not be awarded to any person.

GENERAL

- If Promotion Award and Major Prize (or part thereof) are unavailable, the Promoter, in its discretion, reserves the right to substitute with an alternative prize to the equal value. An alternative prize for the equal value may be by way of an EFT payment (among other things), in which case the recipient may be requested to provide their bank details to the Promoter.
- Eligible Entrants consent to the Promoter using their name, likeness and/or image in the event they receive a Promotion Award and Major Prize (including photograph, film and/or recording of the same) in any media for an unlimited period, without remuneration, for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
- All costs related to participating in this Promotion, and any tax liability arising out of participating in this Promotion, are the responsibility of the Eligible Entrant.
- If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the Promoters' reasonable control, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Eligible Entrant; or (b) subject to any written directions from any applicable regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- Nothing in these Terms and Conditions exclude, restrict, or modify any consumer guarantee, right or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be lawfully excluded, restricted, or modified by agreement.

TERMS AND CONDITIONS

21. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) is not responsible, and excludes all liability whether in contract, tort (including negligence) or otherwise, for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of or in connection with the Promotion.
22. Eligible Entrants must not assign or transfer or purport to assign or transfer to any other person any of their rights under these Terms and Conditions. The Promoter may assign or transfer to a related body corporate (within the meaning of the Corporations Act 2001 (Cth)) any of their rights or obligations under these Terms and Conditions.
23. These Terms and Conditions are governed by the laws of New South Wales.
24. Any part of these Terms and Conditions that is unenforceable, ambiguous, or illegal will be severed, and such severance will not affect the enforceability of the remaining provisions of these Terms and Conditions.
25. The Promoter’s decision not to enforce a specific section of these Terms and Conditions does not constitute a waiver of that restriction or of these Terms and Conditions generally.
26. The Promoter’s decision in relation to this Promotion are final and no correspondence or communication will be entered into in relation to any aspect of this Promotion.
27. The Promoter collects personal information of the Eligible Entrant in order to conduct this Promotion. If the personal information requested by Rheem is not provided, the Eligible Entrant may not be able to participate in this Promotion. Each personal information of the Eligible Entrant will be handled by the Promoter in accordance with the Promoter’s Privacy Policy which can be found at www.rheem.com.au/rheem/privacy. By participating in this Promotion, each Eligible Entrant consents to the Promoters’ handling of the Eligible Entrant’s personal information in accordance with the Promoter’s Privacy Policy. This use includes the use of the Eligible Entrant’s personal information for direct marketing purposes. Eligible Entrant may choose to opt-out of the use of their personal information for direct marketing purposes by contacting the Promoter’s Privacy Officer either by:

a. mailing: 1 Alan Street, Rydalmere NSW 2116, Australia or
PO Box 7508, Silverwater NSW 2128, Australia;
b. emailing: privacy@rheem.com.au; or
c. telephoning: (02) 9684 9100.

ANY QUESTIONS?

For any questions regarding this Promotion, please contact 1300 909 545 or email contact@rheemrewards.com.au

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SCHEDULE 1 ELIGIBLE GIFTS

Description	Product ID	Rewards Points Required to Redeem 70% Eligible Gift Value ⁽¹⁾	Rewards Points Required to Redeem 100% of the Eligible Gift Value ⁽²⁾
Samsung - Galaxy S25 Ultra 1TB Smart Phone	106614	435,260	621,800
Samsung - Galaxy S25 Ultra 512GB Smart Phone	106612	372,260	531,800
Samsung - Galaxy S25 Ultra 256GB Smart Phone	106607	340,060	485,800
Samsung - Galaxy S25+ 512GB Smart Phone	106606	300,860	429,800
Samsung - Galaxy S25+ 256GB Smart Phone	106605	270,060	385,800
Samsung - Galaxy S25 512GB Smart Phone	106604	254,660	363,800
Samsung - Galaxy S25 256GB Smart Phone	106603	223,860	319,800
Apple - 512GB iPhone 16e	106760	265,860	379,800
Apple - 256GB iPhone 16e	106759	206,080	294,400
Apple - 128GB iPhone 16e	106758	172,060	245,800

Footnotes (1) and (2): Number of Rewards Points required to redeem an Eligible Gift in the above table are correct as at 30/4/25, but are subject to change. Please refer to the latest rewards catalogue on the Website for the current number of Rewards Points required on the date of your purchase.

